



Fleetwood Enterprises, Inc.
Motor Home Division
3030 Myers Street, P.O. Box 7638
Riverside, California 92513-7638
(800) 322-8216

IMPORTANT RECALL INFORMATION # 30908
September, 2003

Dear Valued Fleetwood Motor Home Customer:

This notice is sent to you in accordance with the requirements of the National Traffic Safety and Motor Vehicle Safety Act.

Fleetwood Enterprises, Inc., has decided that a defect relating to motor vehicle safety exists in certain 2003 model year Pace Arrow, 2003 and 2004 model year Southwind and Bouncer brand motor homes built on Workhorse chassis at our Paxinos, Pennsylvania manufacturing plant.

***What
is the
problem?***

On motor homes affected by this recall, the leveling jacks hydraulic lines are routed too close to the engine exhaust. This can cause the lines to melt or abrade and result in a hydraulic fluid leak. Hydraulic fluid dripping from the lines could come in contact with the engine exhaust and ignite, causing a fire. Loss of hydraulic pressure would also make it impossible to raise or lower the leveling jacks.

***What will
Fleetwood
do?***

The repair for this potential problem consists of having the leveling jacks hydraulic lines inspected and, if necessary, replaced and / or rerouted. This should require minimal time and result in little inconvenience to you.

***What
should you
do?***

Due to safety related reasons, and the potential for fire, please make certain your motor home is immediately repaired by contacting the dealer who sold you the motor home and making an appointment to have this repair performed. If they are not available, another Fleetwood motor home dealer may do this work for you.

It is recommended that, until your motor home is inspected or repaired, the leveling system must not be used. While operating your motor home before inspection or repair, be aware of any unusual smells, creation of steam, hydraulic fluid puddles under the motor home or loss of correct function of your leveling jack system. If any of the above occur, stop and contact your dealer or Fleetwood Owner Relations at (800) 322-8216 for immediate assistance.

If you have had this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information contact Fleetwood Owner Relations at (800) 322-8216.

What

should you do? When you deliver your motor home for repairs, your dealer will complete a Fleetwood Repair Order. Upon completion of the repair, please sign the Fleetwood Repair Order.
(continued)

If you no longer own this vehicle, please take a moment to provide the name and address of the new owner on the enclosed *Vehicle Information Update Card* and return it to Fleetwood. This will enable us to send this important recall information to the new owner.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you are unable to obtain the specified repair promptly and without charge, please contact:

**Fleetwood Owner Relations
P.O. Box 59933
Riverside, California 92517
(800) 322-8216**

If you believe that the dealer and Fleetwood Enterprises, Inc., have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

**Administrator
National Highway Traffic Safety Administration
400 Seventh Street S.W.
Washington, DC 20590**

Or call the toll-free Auto Safety Hotline at (888) 327-4236.

Fleetwood Enterprises, Inc., regrets any inconvenience this may cause you. We are taking these steps in the interest of your safety. We appreciate your prompt assistance in eliminating this potential hazard.

This letter does not constitute an acknowledgment of legal liability.

Sincerely,

FLEETWOOD ENTERPRISES, INC.

**Tina Inkrote
Service Administrator
Motor Home Division**